

## Chronology on Crystals Benn's file

### Key to abbreviations:

NFA - no further action; SW – social worker; CYPS – Children and Young People Services;  
HV – Health Visitor; ICPC – initial child protection conference)

Date	Event	Outcome	Professionals involved
01.04.11	Telephone call from Crystal's mother regarding concerns that Crystal, who is 16 years of age, is staying out at night and not attending school	Advice and information given NFA	CYPS SW
05.01.11	Telephone call from Crystal's mother that Crystal is refusing to go to school and mother is struggling to cope.	Advice and information given and NFA	CYPS SW
20.03.11	Telephone call from Housing – they are concerned about Crystal as she has turned up saying she has nowhere to live as she has fallen out with her mother.	Recorded on file NFA	Housing officer
20.03.11	Telephone call to mother, no reply	Recorded on file	SW
20.03.11	Telephone call to Crystal, no reply	Recorded on file	SW
20.03.11	Telephone call to housing, on hold for a long time then got redirected and no reply.	Recorded on file	SW
20.03.11	Spoke to mother – Crystal has come home and all is now okay, they are going to try and make things work.	Advice and information given, case closed.	SW
17.09.11	Crystal's mother telephoned and she is concerned that Crystal is now living with a 30 year old male, who is buying her lots of gifts and 'making' her dress inappropriately. Mother gave the address details and contact details for Crystal.	Agreed to assess	SW

17.09.11	Telephoned Crystal no reply	Recorded on file	SW
18.09.11	Telephoned Crystal and she agreed to talk with a SW	Recorded on file	SW
19.09.11	Home visit to Crystal – she agreed that she has left home as her and her mother are not getting on. She is living in the house of her own free will and is not in a relationship with this male, he is her friend's boyfriend.	Recorded on file, other checks needed	SW
20.09.11	Agency check made with GP and previous school. No GP concerns, poor attendance at school, 73%.	Recorded on file	SW
21.09.11	Police checks of male completed – no concerns.	Assessment completed and no concern for Crystal's welfare. She is refusing to go home and is now living in the property. She has been given advice regarding benefits, education and health. All agency checks made and no concerns.	SW